

Extra Help Cards



Please cut out and use these cards to let us or someone else know if you need any extra help.

Please speak
slowly, I'm
hard of
hearing



Please be
patient, I am
visually
impaired



Please face
me and speak
clearly, I lip
read



Please be
patient, I have
difficulty
speaking



Please be
patient, I
have had a
stroke



Please help
me find a
seat in the
waiting
room



I need a larger room with windows if possible



citizens advice

I need a translator

انا بحاجة الى الترجمة - Arabic
我需要翻译 - Chinese (Simplified)
Trebam prevoditelja - Croatian
Potřebuji překladatele - Czech
Mul on vaja tõlki - Estonian
J'ai besoin d'un traducteur - French
Man vajag tulku - Latvian
मलाई अनुवादक चाहिन्छ - Nepali
potrzebuję tłumacza - Polish
Potrebujem prekladateľa - Slovak
Necesito un traductor - Spanish

citizens advice

Please be patient, I have a hidden disability



citizens advice

Please be direct, I have autism



citizens advice

I cannot speak, can I write things down



citizens advice

Is there a disabled toilet available?



citizens advice

I'm deaf, do you have a loop system?



citizens advice

I have a hidden disability, can I have extra time in my appointment



citizens advice